

SHCA Class Policies, Terms and Conditions

The SHCA volunteer programming group spend many hours planning classes. Please respect the guidelines for a pleasant and productive environment and to ensure participants maximize their recreational experiences.

Registration:

- Be patient as the online system may be slow during registration.
- Class details are continually changing. Review the online schedule prior to registering.
- Classes fill up fast and there are typically no wait lists. Please have an alternate plan in case the class you want is full.
- You may ask to be put on a wait list if nothing else works for you, but please be aware that we cannot guarantee we will have any additional space available.
- In the unfortunate event that a program is overbooked, priority will be given to those who registered first.
- Registrations in one class are not transferable to other classes or to other people.
- Check that all family members' birthdates are correct. We need this info.
- Please ensure you add a cell phone contact if possible. Many times we will text if a cancellation is last-minute.

Membership:

- A community association membership is required for registering in Silverwood Heights Community Association (SHCA) programs.
- Membership fees are valid from the end of August to the beginning of the following September.
- If you have a membership renewal issue, please email us with the information.
- MEMBERSHIP FEES ARE NON-REFUNDABLE.

Participation Guidelines:

- Participation in Silverwood Heights Community Association fitness programming is at your own risk.
- Only registered participants are allowed to participate and siblings are not allowed to "join" in on the class.
- Occasionally for children's classes, a parent may be required to sign up for one night of supervision. Our facility contract requires all classes to have an adult over the age of 18 present.
- For the safety of your children and in accordance with School Board rental agreements, we cannot permit children to attend adult classes with their parents. Please make alternate child care arrangements. To accommodate children during adult fitness times, some children's classes are held at the same time/school as the adult fitness classes. This has been organized to provide a class for your child while you participate in adult fitness classes. Please check the schedule for options.
- Please be respectful of your fellow participants and instructors and limit cell phone use during your class time. We do understand that occasionally there are instances where emergencies may arise and you will need to have your cell phone available, so please let the instructor know when this may be the case. If you find that you need to use the cell phone, when possible we ask that you please take the phone outside of the gym/classroom. Thank you so much for your understanding.
- The community association strives to operate respectfully in all matters. People acting in disrespectful or threatening ways to others or to property will be asked to leave the class or venue.
- The community association is made up of volunteers who give a lot of their time setting up these classes. Please lend a hand where you can – by sweeping the floor before class if it's needed, or by setting up equipment if the instructor needs a hand. If you are in the last class of the evening, please help out by returning the equipment where it came from. If unsure, please ask the instructor.
- Community Associations are fortunate enough to be able to use the school facilities for no charge during the weekdays. This allows our community residents to enjoy low-cost, programming. Programs can not be held on statutory holidays and school functions have priority over community programming rentals, therefore, not all missed classes can be made up.

Terms and Conditions:

By purchasing a membership and/or enrolling your child or yourself in SHCA programs, you are agreeing to the following:

- I hereby give consent to the collection, use and disclosure of personal information as required.
- I hereby agree to allow the individual named in the registration to participate in the SHCA program.
- I hereby acknowledge and understand that participation in SHCA programs, or use of any facility provided through the SHCA, may have inherent risks of injury of any nature.
- I hereby release the SHCA (instructors, volunteers, employees) from liability for any injury which may be suffered by myself, and/or any dependent during my/our participation in any SHCA program.
- I hereby agree that Silverwood Heights Community Association is not responsible for any lost or stolen articles.